

#### **REGISTRATION FORM:** Please Print

Complete ALL sections.

Missing information may result in charges billed directly to the patient.

#### **PATIENT INFORMATION - PAGE 1**

			1
Last Name:	First Name:	N	Middle Name:
Also known as or maiden na	ame:		
Marital Status: 0 Single 0	Married 0 Widow Date of Bi	rth:	Age:
Sex: 0 M 0 F 0 Prefer no	t to specify Social Security #:*		
•	rican $0$ White/Caucasian $0$ Na Alaska Native $0$ Asian $0$ Unkno	-	
Ethnicity: 0 Hispanic 0 No	on-Hispanic <b>0</b> Prefer not to spec	cify	
	lish $0$ Spanish $0$ Hmong $0$ Lactinamese $0$ Other $0$ Prefer not		earing Impaired/Sign
Preferred Phone #:			0 Home 0 Cell 0 Work
Second Phone #:			0 Home 0 Cell 0 Work
Street Address:			P.O. Box/Apt #:
City:		State:	Zip Code:
E-mail Address:			
Employer:		Phone #:	
Primary Care Physician:		Phone #:	
Did a Physician refer you to	this office or did you choose th	is office yourself	? O Physician O Self
If a Physician, please state	who:		
Preferred Pharmacy:		Phone #:	
Pharmacy Location/Cross S	treets:		
INJURY INFORMATION - Dat	te of Injury:		
Work Related Injury: 0 Yes	<b>0</b> No		
IN CASE OF AN EMERGENCY	,		
Emergency Contact:		Relationship to F	Patient:
Home Phone #:		Work Phone #:	
* Community Health Partner	rs' electronic medical record syst	em (EMR) requir	es your social security number as

<sup>\*</sup> Community Health Partners' electronic medical record system (EMR) requires your social security number as your unique identification number. Please help us provide you with the highest quality of care by sharing your social security number. This is very important because without your social security number as an identifier, your electronic medical record may not be complete or may contain inconsistencies. Please be confident your social security number is used only used for this purpose — it is never printed out. It is protected from misuse just as we protect your health information.



### **REGISTRATION FORM:** Please Print

Complete ALL sections.

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#### **PATIENT INFORMATION - PAGE 2**

Last Name:	First Name:	Middle Name:
INSURANCE INFORMATION	ON - Please give your insurance card	to the receptionist.
Guarantor Information: 0 Check h Responsible Party:	ere if same as patient	Date of Birth:
Address (if different from p	patient):	Home Phone #:
Occupation:	Employer:	
Employer Address:		Phone #:
PRIMARY INSURANCE - In	surance Company Name:	
Subscriber's Name: Date of Birth:	Group #:	Subscriber's SS #: Policy #:
Co-pay: \$ Patient's	s relationship to subscriber: 0 Self-	01 O Spouse-02 O Child-03 O Other:
SECONDARY INSURANCE	(IF APPLICABLE) - Insurance Compar	ny Name:
Subscriber's Name:		Subscriber's SS #:
Date of Birth:	Group #:	Policy #:
Patient's relationship to	o subscriber: 0 Self-01 0 Spouse-0	2 0 Child-03 0 Other:
Is this a worker's comp	ensation claim: 0 Yes 0 No	
•	ason Code (Must check one if Medi	care is Secondary):
	seneficiary or Spouse with Employer Gro	• •
_		rdination Period with an Employer's Group Health Plan
	ce including Auto is Primary	, , ,
0 15 Worker's Compe		
0 16 Public Health Se	rvice (PHS) or Other Federal Agency (Go	vernment Research Program)
0 41 Black Lung		
0 42 Veteran's Admir	nistration	
O 43 <b>Disabled</b> Benefic	ciary Under Age 65 with Large Group He	ealth Plan (LGHP—Employers with 50+ employees)
0 47 Other Liability Ir	surance is Primary (Homeowners)	
What is your preferred	method of communication for appoi	intment reminders?
O Phone O Regula		
PRIVACY CLAUSE: A perso	n is liable for constructive invasion of	privacy when they attempt to capture, any type of

**PRIVACY CLAUSE:** A person is liable for constructive invasion of privacy when they attempt to capture, any type of visual image, sound recording, or other physical impression of another individual engaging in a personal or familial activity under circumstances in which that individual had a reasonable expectation of privacy. A person who violates these provisions would be subject to a civil fine of not less than \$5,000 and not more than \$50,000 [California Civil Code, Section 1708.8].

Community Health Partners complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.



#### Office Procedures and Consent

#### **Shared Electronic Medical Records**

We share an electronic medical records system with Community Medical Centers.

#### **Smoke Free Environment**

For the health of our patients, employees and visitors, smoking is not permitted at the Community Health Partners offices.

### **Weapon Free Environment**

Weapons of any kind are not allowed at any of the Community Health Partners offices.

### **No Show/Appointment Cancellation Policy**

We would like to provide you with outstanding service. This however requires your cooperation. If you are unable to keep a scheduled appointment, please call us at least 24 hours in advance so we can give this appointment to another patient. If you fail to keep an appointment or do not call at least 24 hours in advance, you are considered a "No Show" and a \$ 35.00 charge may be billed directly to you since it is not covered by any insurance plan.

I have read, understand, and agree to the above No Show/Appointment Cancellation Policy.		
Patient Signature (Guarantor if patient is a minor)	 Date	
Print Name		



## **Electronic Communication Exchange Consent**

We offer electronic communication services via text messaging, email, and voice messaging to serve you better. Electronic communication is used for but not limited to:

- Appointment Reminders
- Patient Surveys

**Print Name** 

• General Health Tips

By providing my phone number (including a landline or a wireless phone number), I consent to receive calls (including autodialed calls and artificial or prerecorded messages) at that number form the clinic and its physicians, agents and independent contractors (including services agencies and collections agencies) regarding clinic/medical services and any related financial obligations.

Limitations on calls, if any:	
If I want to revoke this consent, I agree to notify [insert the office/phonrevocations].	ne number/email address to receive
I will also notify this office if I relinquish any phone number I give to the to agree to sign the Electronic Communication Exchange Consent as a c	•
Please list the phone numbers and email addresses you permit use to upatient surveys, and general health tips.	use to contact you about appointments,
Cell Phone Number:	
Land Line Number:	
Email Address:	
Patient Signature (Guarantor if patient is a minor)	Date



# **Agreement and Authorization for Services Consent Form**

### I. Consent for Diagnosis and Treatment

I acknowledge and understand that, in presenting myself for treatment and medical care to Community Health Partners, I authorize and consent to the administration and performance of all tests and treatments which may be ordered by the physician (and/or designated assistant) and carried out by members of the Community Health Partners medical staff and personnel. I understand that some of my medical care can and will be accomplished via remote Telehealth (also known as Telemedicine) visits, and I consent to their use where deemed medically appropriate by Community Health Partners medical staff. I am aware that medicine is not an exact science and I acknowledge that no guarantees have been made to me as a result of treatment or examination.

#### II. Retention of Information

I understand that Community Health Partners may record medical and other information concerning my treatment in electronic and other physical form. Such information is required in the course of my treatment, and may be released by Community Health Partners for the purposes authorized on this form. I understand that portions of my records may be disclosed to qualified non-Community Health Partners personnel for the purpose of conducting scientific or statistical research, management or financial audits, licensure and program evaluation or other similar purpose. I will not be identified by name or other personally identifying information in any report of such research, audit or evaluation without my express written consent.

#### III. Release of Information

I hereby authorize Community Health Partners to release to my insurance companies, employer insurance groups, health plans, Medicare/Medicaid program, its insurance carriers or intermediaries any medical records or other information concerning this treatment to obtain reimbursement on my behalf for the treatment and services provided to me by Community Health Partners and the physicians associated with it. I may revoke my consent at any time for any reason by providing written notification to Community Health Partners. This authorization shall not conflict with any internal Community Health Partners policy regarding release of information which will have priority. This authorization is not intended to allow the release of records regarding my treatment for services requiring a specific authorization under State or Federal Law.

#### **IV. Teaching Program**

I understand that appropriately supervised residents, interns, medical students, students of ancillary health care professions (e.g. nursing, xray, and rehabilitation therapy), post-graduate fellows, and other trainees may observe, examine, treat and participate in my care as part of educational programs.



### **Agreement and Authorization for Services Consent Form**

#### V. Assignment of Benefits and Agreement to Cooperate in Collection Efforts

In consideration of the healthcare services provided to me by Community Health Partners, I hereby assign Community Health Partners, physicians, and other professionals associated with Community Health Partners all of my rights and claims for reimbursement under Medicare, Medicaid, or group accident or health insurance policy for which benefits may be available for payment of the services provided. In addition, I hereby agree to personally cooperate with, and take all steps necessary, required or reasonably requested by any reimbursement source to effectuate, perfect, confirm or validate my assignment and authorization of Community Health Partners as my assignee and authorized representative, and to assist Community Health Partners with pursuing payment from any reimbursement source.

#### VI. Guarantee of Payment

I understand and agree that I am financially responsible for any and all charges related to any services rendered. While my claims may be paid by the above-mentioned coverage sources, I recognize that payment is not guaranteed and that I am ultimately responsible to pay Community Health Partners, physicians, and other professionals associated with Community Health Partners the balance due of all charges not paid for by the above mentioned coverage (excluding those charges not collectible pursuant to Medicare regulation). This may include costs of collection and/or reasonable attorneys' fees.

which may include inpatient treatment after emergency or outpatient care, by signing below as my free and voluntary act.		
Patient		
	Guardian if patient is under 18 years old Date	
Other (record relationship to patient)	Date	
Witness	Date	

I have read each of the foregoing, I-VI and fully agree to each of the statements and agreements herein,



### **Financial and Billing Policies**

Thank you for choosing the physicians at Community Health Partners. We are committed to clinical excellence in meeting your health care needs. We participate with a variety of insurance plans and will directly bill your insurance under these plans.

We understand that billing and payment for health care services can be confusing and complicated. It is important for you to know the information contained in your specific health plan, including any copayments and other provisions. If you have any questions, call your health plan's member services department their number is listed in your benefit plan booklet or on your ID card.

**Inform Us of Changes:** If you are a current patient, please inform us if your personal or insurance information has changed since your last visit. The lack of current information may cause delays in care and responsibility for the cost of the entire visit.

**Bring Your Health Information:** Bring your health insurance information to your visit. This includes identification, all insurance cards, and authorization/referral forms. We will ask you to sign forms such as a release of information, assignment of benefits and possibly additional forms depending on your visit

**Co-Payments, Deductibles and Co-Insurance:** Co-pay's are due at time of your office visit. Under the terms of our contract with the various insurance plans we cannot waive any co-payments, deductibles or co-insurance amounts defined as patient responsibility. If you have any questions regarding your co-payments or deductibles, please call your insurance company. For your convenience we accept cash, checks, debit, VISA, and MasterCard.

**Patient Responsibility Balances:** All patient responsible balances must be paid in full or a financial arrangement must be made at the time of your visit.

**Deposits:** For certain procedures, you may be required to pay a deposit or pay for the service in full prior to treatment.

**Prompt Payment:** We offer a prompt payment discount. Please contact our Billing Department for details.

**Prior Authorization:** Most health plans require authorization for elective services. If your insurance company decides your service was not medically necessary, is pre-existing, or is not a covered service you will be asked to pay prior to the time of service.

**HMO/Managed Care Plans:** It is your responsibility to make sure a current referral has been obtained for your care with our providers. If a referral has not been obtained by your appointment you may need to reschedule your visit until you have a current referral. We realize this is an inconvenience, but without the referral our physician will not be reimbursed for the services provided.

**Workers Compensation:** Please bring your claim number, date of injury and employer/workers compensation information. Your claim needs to be open and valid for the condition that we are seeing you for.

**Statements:** You will not receive a statement until your primary insurance company has fulfilled its financial responsibility or a service is determined to be patient responsibility.



### **Financial and Billing Policies**

Who Can Discuss a Bill: Confidentiality is important. Our Patient Account Representatives may only speak with the patient or the person designated in writing by the patient to receive the bill(s) on behalf of the patient.

I have read, understand, and agree to the above Billing Policies. I understand that charges not covered by my insurance company, as well as applicable co-payments and deductibles, are my responsibility. I authorize my insurance benefits be paid directly to Community Health Partners. I authorize Community Health Partners to release pertinent medical information to my insurance company when requested, needed to obtain authorization for a procedure or to facilitate payment of a claim. I have given complete and accurate information and agree to inform Community Health Partners of any changes regarding my personal billing information or my insurance billing information.

Patient Signature (Guarantor if patient is a minor)	 Date	

**Print Name** 

Community Health Partners complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Your provider is a member of Community Health Partners medical foundation. That means that billing statements for services provided by your physician will come from and be processed by Community Health Partners medical foundation.



# **Acknowledgement of Receipt of Notice of Privacy Practices**

I acknowledge that I have received a copy of Community Health Partners Notice of Privacy Practices. I understand that the Notice of Privacy Practices describes how Community Health Partners may disclose and use my protected health information. I am encouraged to read the Notice of Privacy Practices in full.

Patient Name:		N	ΛRN:
Date:	Time:	Signature:	
		Patient/Legal	Representative/Guardian
If signed by the pa	itient's represer	ntative/guardian, inc	dicate:
1. a. Name of	f Signer:		
2. b. Relation	ship to patient:		
[] Decline to Sign /	Acknowledgeme	ent or Inability to Ol	otain Acknowledgement:
If acknowledgeme signed:	ent is not signe	d, indicate reason	not signed and efforts made to have acknowledgement
[] Patient/represe	entative/guardia	n declines to sign	
[] Emergency con	dition prevente	d signature	
[] Other, describe	below		
Print Name/Title:			
Date:	Time:	Signature:	
			P Employee)
Interpreter Signat	ure if Applicabl	e	
I have accurately a	and completely	read the foregoing (	document to
(Patient or Legal R	Lepresentative N	in Jame)           (Langua	ge)
			<u> </u>
representative's p	rimary language	9	
(He/she) understo the document in n		ms and conditions a	and acknowledged (his/her) agreement thereto by signing
Date / Time	Interprete	er Signature / Print I	Name / Title
			Patient Label



### **Personal Representative**

In the space below, if so desired, please indicate any personal representatives\* or other individuals who are permitted to receive or know information concerning your healthcare for the period 12 months from the date you sign this form. If your designated personal representatives or other individuals change during the time this form is in effect, you must contact CHP in writing and request the change.

Name(s)	
Patient Signature	Date

\*A personal representative as defined under the Health Insurance Portability and Accountability Act of 1996 (HIPAA) is someone with the authority to make decisions related to your health care under applicable state law. Some examples of personal representatives include: an agent authorized to make medical decisions on your behalf in an advance health care directive, a court appointed legal guardian, or the parent or guardian or an emancipated minor.

Community Health Partners (CHP) complies with applicable Federal civil rights law and does not discriminate on the basis of race, color, national origin, age, disability or sex.